

ONLINE PRESENTATION

Talent management in the hospitality industry: attracting and retaining top talent The case of Ella Resorts



Wednesday, 26 March 2025

12:00 to 13:20 | Room L3

Speaker

Dimitris Perrakis

General Manager, Helea Lifestyle Beach Resort



Description

Success in hospitality relies on attracting, developing, and retaining top talent. In a competitive industry where exceptional service defines brand reputation, organisations must implement strategic talent management practices to foster engagement, enhance guest experiences, and drive long-term success. This is an unmissable opportunity for students to engage with a leading industry expert, understand the evolving landscape of hospitality talent management, and explore the principles that make Ella Resorts a benchmark in luxury, authenticity, and sustainable growth.

In the context of the **Human Resource Management** module.

Module leader: **Dr Giovanni Serafini**.

Open to all students: Level 3 UG and Stage 1 PG Students.

Additional spots are available on a **first-come, first-served** basis.

To secure your place, please contact your Course Administrator (**Ms Michou** or **Ms Koukouvani**).

